

May 30, 2008

Brenda Chestnut  
AAA National  
1000 AAA Dr. MS 15  
Heathrow, FL 32746



Towing with *your* needs in mind!

Dear Brenda,

Please accept this letter of thanks regarding my recent involvement with Allen Grell, administrator of the AAA Service Provider Insurance Program.

Several months ago I received a letter from AAA introducing providers to the AAA Service Provider Insurance Program. Like many other things, it landed on my wall under a tack.

As I began to shop for renewal insurance though, I called Allen and was amazed at how diligently and efficiently he tackled my case. At risk was a particular piece of business I was competing for, a time sensitive matter. Not only did Allen work this file like it was his most important piece of business, he did so with a complete understanding of the towing industry.

Many times I have had to explain the meaning of ‘on hook’ coverage to an agent. Not this time. Allen COMPLETELY understood our industry and even helped me think about some things I hadn't yet. I feel like Allen and this AAA program took me seriously and worked hard to get me the coverage I needed at a price I could afford..

Thank you again for your involvement in putting this AAA Sponsored program together.

Sincerely,

Peter J Cary

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