

AAA Traffic Safety Programs Materials Return Policy

AAA Traffic Safety Programs Materials Return Policy: Send returns via a traceable mode of shipment (book post and library rate are NOT traceable). AAA Traffic Safety Programs cannot issue credit on items lost in transit to its facilities. AAA Traffic Safety Programs will accept 100 percent return of its products, without prior written authorization, providing they meet the following conditions.

- Returned products are in new, unmarked, and resalable condition.
- Returns are accompanied by a copy of the AAA packing slip that came with the product.
- Returns from domestic customers are received within six months of date of purchase.
- Customer reports shortages, damage, or defective products within 60 days of invoice date.

Note: AAA Traffic Safety Programs out-of-print products and outdated editions will not be accepted.

Direct the prepaid shipment of return product(s) to:

AAA Distribution Center
3280 Summit Ridge Parkway
Suite 100
Duluth, GA 30096